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1 Policy Statement

SC CAMINA MEDICAL EXPERTS SRL, concerned with improving the performance of services, decided to expand its managerial practices by including in the general management of the company the Quality Management System in accordance with the requirements of SR EN ISO 9001:2015 "Quality Management Systems- Requirements".

As an Administrator, I defined and put into practice a quality policy that involves all the company's personnel. In this sense, the management of the company undertakes:

- to satisfy customer requirements
- to comply with the applicable legal and regulated requirements in force and other compliance requirements
- to continuously improve the designed and implemented quality management system

2 Objectives

The objectives of this policy are:

- ratings of very good in the evaluation of satisfaction by the interested parties.
- affirming and increasing the company's prestige on the Romanian and international market
- continuous improvement of the way of working through improvement suggestions developed by our employees.
- compliance with applicable legal and regulated requirements in force and other requirements.
- maintaining an efficient quality management system at the company level.
- education, awareness, consultation, participation, and training of the company's staff
- periodic monitoring through internal audits of the Management System and its analysis by top management for continuous improvement.
- promoting a long-term partnership with external suppliers and clients oriented towards quality performance management.

It is well known that everything we see is made by the human mind, and everything made by the human mind can also be undone, bypassed, or used improperly by the same human mind. As a result, we believe that in addition to the set of operational rules and procedures that we have implemented in the company's internal procedures in order to facilitate an easier workflow and cover all the company's and its partners security demands, a very important aspect of these operational procedures is to inform and educate the personnel. A well-informed person who understands how the systems work can help much more in maintaining and preventing security incidents or other types of events, therefore greatly reducing the time of intervention or repair of incidents that easily may occur due to misunderstanding or ignorance. In other words, we believe that education is the best defence system. That is why most of our procedures begin with a theoretical or explanatory section to assist the reader understand and assimilate the topics covered in the document instead of being presented only with a series of strict rules .

The management of the company provides the necessary framework and resources for the implementation, maintenance, and continuous improvement of the Quality Management System in order to satisfy the requirements of our customers.

This statement is available to interested parties and the public.